Comments of The UPS Store #6120

To: The Postal Regulatory Commission (PRC) concerning Docket # MC2012-26

I am the owner of The UPS Store franchise # 6120 in Phoenix, AZ and as such would like to file a complaint against the proposed changes the Post Office is trying to implement to their PO Box.

I am a small business owner who started this new business less than three years ago and now employs 5 people. We all work very hard to keep the business afloat in a sluggish economy while competing with the local Post offices and similar businesses in my marketplace.

We strongly feel that the proposed changes to the P.O. Box services by the USPS are unfair in terms of competition and give them a very strong advantage versus. Commercial Mail Receiving Agents (CMRA's) on the following points:

- •Our PMB customers must use the term "PMB" or a "#" designator in their addresses.
- •Our PMB customers are not authorized to file a change of address form once their contract has ended. .
- •Our PMB customers will not get the same free forwarding service offered to PO Box customers.
- •The PO office requirement, forced on CMRA's to keep handling mail for six months for departed or cancelled customers.

I thank you for allowing me the ability to file my complaint in regards to this subject matter before you make your final determination.

Sincerely,

Patrick Stromboni Owner The UPS Store #6120 530 East McDowell Rd, Suite 107 Phoenix, AZ 85004 602-258-1995